

PRIVACY STATEMENT

SP Air Limited

SP Air is committed to protecting your privacy. The personal information that you submit will not be shared, sold or disclosed to third parties in any form, for any purpose, at any time, unless prior consent is obtained from you.

This privacy statement applies to the SP Air Limited web site. By using and ordering from the SP Air web design site, you consent to the data practices in this statement.

Data Controller

Any personal information provided to SP Air Limited is controlled by the Data Controller at SP Air Limited, Unit 21 Peel Industrial Estate, Chamberhall Street, Bury, Lancashire, BL9 0LU, United Kingdom.

What Information Do We Collect?

- When you place an order or an enquiry, we will need to know your name / company name, e-mail address, address, telephone and / or fax number. This enables us to process and fulfil your orders, invoice you accordingly and keep you posted with account activity.
- Information about how you use and navigate our web sites – we can track this by using what are known as ‘cookies’.
- Additional personal information disclosed during offline telephone conversations. This information may be merged with personal information you have already submitted online and will only be used in accordance with this Privacy Statement.

How We Use This Information

- SP Air Limited uses the information to process and fulfil the service(s) that you have requested.
- The personal information provided enables us to treat you more personally.
- The information is also used to communicate with you regarding your account and to broadcast information relevant to the services you use.
- We use your email address to respond to incoming requests from you and to collect your feedback.
- We may also send you appropriate marketing communications

Customer Consent and Control

Consent: by using our web sites, you consent to the collection and use of this information by SP Air Limited only. Any changes to this Privacy Statement will be posted to this page, to ensure that you are aware of what information is collected, how it is used and under what circumstances we disclose it.

Cookies: A cookie is a text file placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to you, they do not contain personally identifying information and simply enable us to track visitor routes through our web sites.

Most web browsers automatically accept cookies, but you can usually opt out by changing your browser settings.

Communication: As stated previously SP Air Limited will send information to customers about (1) account information and (2) relevant marketing information.

Account specific communications are considered essential to the smooth operation of your account with SP Air and you will not be able to unsubscribe from such emails.

Marketing communications will include details about new products, latest developments, survey and other promotional offers. Customers have the ability to opt out of receiving this type of information, simply by following the unsubscribe link sent in each email.

Security

All information provided by you on the web site is held on a secure server. All Credit Card numbers are encrypted in the software when your order is placed, using 128-bit encryption, and are only decrypted after they reach our computer.

Since Credit Card numbers are not retained by SP Air Limited once your order has been processed, you will be required to enter your Credit Card details for any further transactions

Contact

If you have any questions regarding this Privacy Statement, please contact the Data Controller by email.

SP Air Limited, Unit 21 Peel Industrial Estate, Chamberhall Street, Bury, Lancashire, BL9 0LU, United Kingdom